



Ormrods Solicitors Chooses Unitrends 'Data Protection Unit'

"Having Bare-Metal recovery is a blessing"...

Ormrods Solicitors, based in Thornton-Clevelys in the UK, have over 30 years combined experience in a variety of legal areas. Having worked for a number of specialised firms in the past the Partners started the business when they saw a niche for a company that offered it's clients the facility to have all their legal work done under one roof. This includes, if necessary, an advocate qualified to bring cases to trial in any court. From modest beginnings the company has grown steadily and continues to expand today.

During the summer of 2007, Ormrods two Partners, Michael Penny and Geoff Ormrod, decided to investigate backup solutions in the UK Market. This decision was driven by three main factors;

1. New Legislation being introduced, which meant that Solicitors had to be able to demonstrate that they had sufficient Disaster Recovery Systems in place.
2. Concerns that Ormrods existing tape-based backup solution would not be sufficient to protect the business in the event of a loss of data or total disaster.
3. A servers crash, resulting in the infamous 'blue-screen-of death'.

Michael Penny said, *"When the server crashed it caused a significant problem for my colleagues and I, coupled with two days of stress. The problem was actually caused by the hard-drive controller experiencing some kind of error, and as the server in question handled the case-management system for Ormrods it was a very serious issue for us. Despite having a tape-based backup system in place, it took us two whole days to restore the server to an operating condition"*.

Following this incident, Ormrods contacted Unitrends and were directed to speak with 'Sentral', who are Unitrends exclusive OEM in Europe and Great Britain.

Continued...

Sentral worked in Partnership with Ormrods to ascertain their current network set-up, data backup requirements and to discuss their needs and expectations. Following a full Technical-Audit, Sentral recommended and installed a Unitrends Data Protection Unit, which provided Ormrods with the following;

- The ability to fully restore a failed PC or Server in minutes
- Bare-Metal Recovery, which includes Operating Systems, applications, drivers, passwords, permissions as well as the data itself.
- The ability to fully restore a lost file or e-mail, in seconds
- Rotational Data Disks to provide full Disaster Recovery Insurance, in the event if the primary site being destroyed or inaccessible
- Automatic scheduling of backups [no user intervention required]

Sentral installed and configured the entire solution in August 2007, and initiated Ormrods pre-defined backup schedules. Once this was done, all backups were then fully automatic with only the disk rotations requiring manual intervention.

Since choosing Unitrends and Sentral, both Geoff Ormrod and Michael Penny have been very pleased with the results.

Michael Penny said, "we are relieved that the nagging worry about losing our data is now gone. Everything is automatic and the Unitrends device sits on the network, protecting our business critical systems. Having Bare-Metal recovery is a blessing, because when, not if, one of our systems fails, the Unitrends Data Protection Unit will restore it to it's pre-failure state without us even needing to reload the Operating System. Even if the worst was to happen, and we experienced a major incident here such as a fire or flood, all of our data is also held offsite and we would still be able to promptly recover our data".